



### Who can be a Patient-Family Advisor?

Anyone interested in representing patients' and their families' perspectives are welcome. It is important that those who have experienced our care in both inpatient as well as outpatient settings are included. We also want to involve a broad cross-section of the community.

### How Can I Get Involved?

Submit a completed application or nomination form to get the process started. All applicants will be interviewed.

Are you interested in receiving more information concerning becoming a patient-family advisor?

For more information, call the Administration Department, (631) 862-3100.

*"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."*

*-Maya Angelou*

If you would like to make a difference in the life of others, considering volunteering as a dedicated St. Catherine's Patient-Family Advisor.

Connect with us today:  
(631) 862-3100



**St. Catherine of Siena  
Medical Center**

**Catholic Health Services**

At the heart of health

50 Route 25A  
Smithtown, NY 11787  
stcatherines.chsli.org  
(631) 862-3100



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## *Consider Becoming A* **PATIENT-FAMILY ADVISOR**

*What if you could design a better health care experience for you and your loved ones?*

*Be our Advisor, and do just that.*

(631) 862-3100

[stcatherines.chsli.org](http://stcatherines.chsli.org)

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## Purpose

Patient and family advisors are a group of dedicated patients and families who work with staff and physicians to promote the best health care for the community.

Advisors are helping our health care system improve hospital-, home- and community-based care. Advisors focus on improving the overall quality, safety and experiences for all patients and families. Advisors assure the views and perspectives of patients and families are included in decision-making and serve on committees and projects that help:

- Plan, evaluate and grow services and programs needed in our health care facilities and communities
- Develop policies and education materials to support our commitment to patient- and family-centered care
- Prepare the future health care workforce

## Advisors Commit to:

- Maintain patient privacy and confidentiality
- Support the hospital's mission
- Actively participate in improving care and safety for all patients and families
- Listen to different opinions and share ideas and viewpoints
- Advocate for and listen to other patients, families, staff and community members
- Support positive relationships with our health system and members of the community

# ADVISOR NOMINATION FORM

Name: \_\_\_\_\_

Patient  Family Member

Facility/Service: \_\_\_\_\_

If a family member, what is the Patient's name? \_\_\_\_\_

Contact Information (address, phone, email): \_\_\_\_\_

Is there anything that you would like to tell us about yourself (or nominee)? \_\_\_\_\_

Submitted by: \_\_\_\_\_

Date: \_\_\_\_\_

*Please return to:*

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